

**PSS Case Information**

ID 1841891  
 Description Hours inquiry  
 Assigned To AIvy  
 Categorization Hours (working) -> Regular (1000) -> Addition -  
  > Entry -> Reason: Not Entered  
 Status Closed  
 Priority Normal - C  
 Activity  
 Keyword  
 Recall  
 Reminder

---

**Details**

\*Off Cycle Payment No  
 \*Payroll Area WA (ID,WA, WY, AZ, NV)  
 \*State / Province  
 \*Type of Action Inquiry  
 Due Date  
 \*Store / Cost Center # 5544

---

**Resolution Codes**

Resolution 1 Completed

---

**Customer Information**

ID 1264614  
 Customer Douglas Troester

---

**Contact Information**

Contact: Douglas Troester  
 Partner #: 1264614  
 Store #: 10801  
 Phone:  
 Fax:  
 Company:  
 Title:  
 Dept:  
 Email:  
 Address:

---

**Notes**

\*\*\*\* Entered By: Devon Carroll @ 07/01/2005 10:44 AM \*\*\*\*

Other/General Case Data:

Caller Contact phone number:

Action Needed:

Hours inquiry. Partner was not paid for a number of hours from his new store. Told him to have SM call in and enter hours for off cycle check.

Notes:

SSN has been verified.

Floor Coach (if consulted):

---